I evidence of competition in these markets shows that the ILECs are not engaging in price

2 squeezes and related anti-competitive power available to them through market power in special

access services. The arguments prove nothing regarding competition in the market for special

3 access services, nor do they rebut or present any inconsistency with evidence that has been

presented to the Commission that the ILECs have in fact engaged in such anti-competitive

6 activities.

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59. Even if Verizon's competition figures in downstream markets could be accepted as true, the evidence has no bearing on any conclusion that might be drawn about special access competition. ILECs' having the opportunity to gain market share in these markets is precisely what provides ILECs with the incentive, combined with the ability provided by their dominance over special access facilities, to engage in anti-competitive conduct. Showing the robustness of competition in those markets only indicates that, due to resulting competitive margins, non-ILEC competitors will he vulnerable over time to anti-competitive actions. And, of course, the Verizon materials show that the ILECs have been gaining market share in the long distance and $\Delta TM/Frame$ Relay markets, just as would he expected if they were engaging in anti-competitive

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60. Indeed, Verizon confirms that, for two of the largest markets, RBOCs' market share increases have been limited only by regulations that are disappearing monthly, and Verizon concedes that RBOCs in fact dominate the third market, for local services provided to large husinesses. Verizon claims that **RBOCs** have not yet established a significant market share in enterprise long distance and then candidly notes that "[t]he Bell Companies have only recently begun providing long distance service to business customers in some states." Verizon

price squeezes and non-price discrimination against downstream competitors. 104



^{104.} See Verizon Keport, at 29-30

^{105.} Id., at 2Y.

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- estimates that RBOCs collect "less than 15 percent of nationwide ATM and Frame Relay
- revenues" and then attributes this fact as "due to the restrictions on provision of interLATA
- 3 services." Vcrizon does not even attempt to minimize the RBOC share of local services for
- 4 large business customers, other than to note that CLECs serve a small minority of switched
- 5 access lines using their own facilities or resold ILEC lines. Blinking at reality, Verizon seeks to
- 6 establish the vibrancy of competition by quoting a **CLEC** industry group's assessment of its own
- 7 members as "solid, well-tinanced companies [ready] to compete head-to head with Bell
- 8 companies."107

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- 61. Verizon's market share evidence is entirely consistent with the structure of markets vulnerable to and affected by a monopolist's anticompetitive actions, and in fact evidence of
- those abuses in the special access market is widespread. AT&T has provided the Commission
- 13 with pervasive evidence of non-price discrimination, particularly in the provisioning of special
- 14 access service to competitors, and the NYPSC has documented widespread non-price practices
- 15 with anti-competitive implications for markets that require RBOC special access services as an
- input. 168 Similarly, AT&T has documented that the RBOCs engage in classic price squeeze
- 17 tactics: in niore than half the areas examined in a wide-ranging study, the RBOCs charged
- 18 AT&T far inore for special access than charges to its retail customers for intraLATA frame relay
- 19 or ATM ports in some areas. 150% inore than a rate that would have allowed AT&T to
- 20 provide a competitive offering.'"



^{106.} Id., at 30

^{1()7.} *Id.*, at 31-32 (quoting statement of ALTS, from Communications Daily, CLEC Industry Will Revive in 2003, Report Says (Oct. 18, 2002).

^{108.} See Comments of AT&T, Review of Regulatory Requirements for Incumbent LEC Broadband Telecommunications Services, CC Docket 01-337, at 32-37 (March 1, 2002) (presenting evidence and surveying NYPSC reports).

^{109.} *Id.*. at 33 (citing Benway Declaration)

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ĺ	3.	ARMIS RESULTS PROVIDE A VALID DEMONSTRA'I'ION OF SPECIAL ACCESS
2		RATES OF RETURN THAT ARE EXCESSIVE BY ANY REASONABLE STANDARD
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ARMIS data provides a *conservative* estimate of RBOC rates of return on Special Access Services, and confirms that those are clearly excessive by any reasonable standard.

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62. I'ach of the RBOCs has taken exception to AT&T's use of ARMIS data to demonstrate that the RBOCs have for several years been earning excessive rates of return on special access scrvices, and that these rates of return are increasing at the same time as the RBOCs obtain greater and greater pricing Ilexibility. The RBOCs' general and specific criticisms of such ARMIS-based conclusions are without merit.

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63. ARMIS is simply not the regulatory white elephant that the RBOCs make it out to bc. Although ARMIS has been scaled back since the onset of price cap regulation, the Commission has repeatedly resisted eliminating the core reporting requirements of the ARMIS system. The Wireline Competition Bureau's Industry Analysis Division states in "ARMIS Frequently Asked Questions' That the data is used to support the Commission's analysis of broad policy issues, including the "Financial Conditions of the Industry (How Carriers are Doing and How Our Regulatory Programs are Working)" and "Consolidations and Mergers (Measure Changes in Productivity. Profitability, Service Quality)," as well as numerous areas offocused study, including "Rate development," "Depreciation," "Cost," "Financial Analyses," "Rate of Return,"

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64. Moreover, even as ARMIS has been revised, the FCC has made it clear that the reporting requirements support the Commission's ability to monitor the effectiveness of its regulatory policies. The Commission has repeatedly signaled that price regulation does not

"Trend Analysis." and "Identification of Audit Topic/Subjects." 130

110. ARMIS FAQ. embedded file at http://www.fcc.gov/wcb/armis/ (accessed 1/22/03)

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I make its cost accounting rules, as reported under ARMIS, obsolete." The Commission has

- 2 appropriately resisted the RBOCs' persistent attempts to make ARMIS a tool of deregulation
- 3 rather than a regulatory tool that gets updated to reflect changes in regulatory requirements made
- 4 in response to such competition as has been shown to exist. 112

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65. Each of the RBOCs advances the possibility that the specific allocation of costs and

7 revenues to individual service categories, as retlected in **ARMIS**, could result in the understate-

8 ment of special access costs (or the overstatement of revenues), and hence in an overstatement of

9 rates of return on special access services. However, the RBOCs offer very few specific

examples to support this claim, and the several that they do provide cannot begin to account for

II the very significant excess earnings levels that AT&T has calculated based upon the ARMIS

12 data." Where the RBOCs' claims have been articulated in sufficient detail to permit it, I have

examined these specific criticisms and have determined that they are either (a) erroneous, (b)

I4 irrelevant to special access, (c) have an insignificant financial impact upon the special access

^{113.} As an aside, it should be noted that the RBOCs are hardly passive recipients of the Commission's cost allocation rules. Over the years, RBOC input has worked to shape cost accounting and other reporting requirements in ways that, if anything, work to support, and not frustrate, RROC strategic goals.



Requirements for Incumbent Local Exchange Carriers: Phase I, CC Docket 99-253, released March 8, 2000. at para. 48: "The Commission continues to require accounting and financial data about these carriers to make informed regulatory judgments on numerous policy and ratemaking issues. Furthermore, under the current regulatory price cap scheme, carriers have the ability to seek full recovery or regulated costs through low-end adjustments, as well as taking claims. Thus, our continued monitoring of the reasonableness of these costs is necessary." See also, 2000 Biennial Regulatory Review – Comprehensive Review of the Accounting Requirements and ARMIS Reporting Requirements for Incumbent Local Exchange Carriers, Phase 2, CC Docket 99-253, FCC 00-199, released November 1, 2001, at paras. 10-12.

I 12. See, e.g., 2000 Biennial Regulatory Review of Accounting and ARMIS Requirements, supra, at para. 6: "In adopting these rule changes, we have attempted to steer a course that avoids both deregulation simply for its own sake and the countervailing temptation to retain rules that may $\mathbf{n} \mathbf{o}$ longer be necessary."

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ı	rates of return as calculated by AT&T, and/or (d) offset by other allocation adjustments that cut
2	in the opposite direction.
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3	66. DSL costs and revenues. Kahn/Taylor, BellSouth and Qwest note that most carriers
5	include DSL revenues in ARMIS-reported special access revenues, while special access accounts
6	are typically assigned only a fraction of the costs.?' Qwesl indicates that:
7 8 9 10 11 12 I'	the rules assign revenucs associated with Digital Subscriber Line ("DSL") scrviccs and interstate packet switching services to the special access element, hut assign a significant—portion of the associated interstate costs to other elements. Taken together, these issues significantly inflate the rate-of-return numbers upon which AT&T places so much reliance. 115
14	The actual impact, however, of this DSL revenue upon special access rates of return is
IS	demonstrably minor. First, SBC does not include DSL revenues in its special access service
16	category. 116 As tor the other RBOCs, the Table below excludes DSL revenues based upon
17	Kahn/Taylor estimates, and recalculates special access rates of relurn with DSL revenues
18	removed.



^{114.} Kahn/Taylor Decl., at 14-15: BellSouth Comments at 6; Qwest Comments at 4-5.

^{115.} Qwest Comments, at 3.

^{116.} Kahn/Taylor Decl., at fn. 28.

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Table 12

EstimatedInterstate Special Access Costs and Revenues By RBOC (Including GTE) Using Kahn/Taylor DSL Revenue Assumptions \$ in Thousands

	BellSouth	Qwest	SBC	<u>Verizon</u>	Sum RBOC	
	<u>2001</u>		<u>2001</u>	2001	<u>2001</u>	
Revenues	1,853,719	\$1,547,442	\$4,374,967	\$4,656,039	\$12,432,167	
Expenses	651,550	\$540,240	\$1,286,951	\$2,564,752	\$5,043,493	
Net Return	751,379	\$646,769	\$1,928,324	\$1,252,839	\$4,579,311	
Net investment	1,525,302	\$1,407,245	\$3,531,727	\$5,768,191	\$12,232,465	
Rate of Return (%)	49.26%	45.96%	54.60%	21.72%	37.44%	
Revenue						
Attributable to DSL	\$264.000	\$39,689	\$0	\$106,311	\$410,000	
Rate of Return						
wilhout DSL	31.95%	43.14%	54.60%	19.88%	34.08%	

Source: ARMIS Table 43-01. Accounts 1090, 1190, 1910, 1915. Revenue figures are based on Kahn/Taylor assertion that total DSL revenues in 2001 for BellSouth, Verizon and Qwesl were \$410 million (Kahn/Taylor, at 15). BellSouth DSL revenue figures from the BellSouth 2001 Annual Report. Verizon and Qwesl figures are estimates based on proportion of each company's DSL subscribers and residual revenues from the Kahn/Taylor revenue figure after removal of BellSouth revenues. As noted by Kahn/Taylor, SBC DSL revenues are not included in special access ARMIS data, and therefore have not been removed.

- I 67. Removing all DSL revenues for all RBOCs claiming to book those revenues to special access accounts reduces the special access rates of return by about 3.3%. Total RBOC return on
- 3 special access services, per ARMIS, would decrease from 37.44% to 34.08% if DSL revenues
- 4 ure removed but without any other adjustments. This estimate, however, is likely to be highly
- 5 conservative (i.e., to understate the residual special access rates of return) since, as explained
- 6 below, it is also likely that at least some, perhaps even most, DSL investment and associated
- 7 expenses are also included in special access accounts. Indeed, BellSouth has specifically noted
- 8 that it assigns DSLAM circuit investment to special access, confirming the conservative nature



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- 1 of this estimate. 117 Inasmuch as Kahn/Taylor's DSL revenue figure of \$410-million is
- 2 unsupported and refers only to 2001 revenues, 1 have prepared an additional estimate of special
- 3 access rates of return without DSL revenues, using verifiable sources. Table 12 below contains
- 4 rate of return calculations employing alternate estimated DSL revenues.



^{117.} BellSouth Comments, at fn. 6.

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Table 13

Estimated interstate Special Access Costs and Revenues By RBOC (Including GTE) \$ in Thousands

	\$ III Thousands									
	<u>BellSouth</u>		Qwest		SBC		<u>Verizon</u>		Sum	RBOC
	2000	2001	2000	2001	2000	2001	2000	2001	2000	2001
		102.0							255	TAIL THE STATE
Revenues	1,233,259	1,853,719	\$1,226,147	\$1,547,442	\$3,405,544	\$4,374,967	\$3,718,755	\$4,656,039	\$9,583,705	\$12,432,167
Expenses	494,806	651,550	\$517,281	\$540,240	\$1,374,033	\$1,286,951	\$2,387,030	\$2,564,752	\$4,773,150	\$5,043,493
Net Return	458,996	751,379	\$452,893	\$646,769	\$1,261,469	\$1,928,324	\$793,275	\$1,252,839	\$2,966,633	\$4,579,311
Net investment	1,247,668	1,525,302	\$1,181,070	\$1,407,245	\$2,919,756	\$3,531,727	\$5,102,557	\$5,768,191	\$10,451,051	\$12,232,465
Rate of Return (%)	36.79%	49.26%	38.35%	45.96%	43.20%	54.60%	15.55%	21.72%	28.39%	37.44%
Revenue Attributable to DSL	\$51,600	\$183,456	\$88,193	3 \$159,197	 \$0	\$0	\$143,280	\$377,622	\$283,073	\$720,275
Rate of Return	<u> </u>	φ103,430	φοο, 193	φ139,19 <i>1</i>	\$0	ή Φ <u>Ο</u>	φ143,200	φ3/1,022	ψ203,073	ψ120,213
without DSL	32.65%	37.23%	30.88%	3465%	43.20%	54.60%	12.74%	15.17%	25.68%	31.55%



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than 6% for 2001 (and less than 3% tor 2000). Nevertheless, the RBOCs still enjoyed rates of return on special access services above 30% which, *by uny conventional standard* — and especially during the current economic downturn — is indicative of supracompetitive earnings arising through the RBOCs' exercise of inarket power. While BellSouth, Qwest and Kahn/
Taylor may attempt tu muddy the water by raisin; the "DSL issue," even the "worst case scenario" — where all DSL revenues are included and all DSL costs are excluded — cannot "explain" the persistently excessive rates of return that prevail with respect to special access services.¹¹⁸

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69. Significantly, while the RBOCs inay *claim* that DSL investments and expenses are not horing allocated to special access, recent investment trends tend to suggest otherwise. **As** the lollowing table confirms, between 1996 and 2001, **KBOC**: (including CTE) special access investments grew Ironi \$5.7-billion to inore than \$12.2-billion. **By** comparison, most other categories **of** RBOC interstate investment reinained largely unchanged over the corresponding time frame, aiid intrastate investments actually *decreased* by nearly \$10-billion. Given the rapid growth of DSL and the high capital costs that have been ascribed to its deployment, it is difficult to iinagine any other explanation for the more than doubling of special access investment while all other categories remained essentially the same or even decreased, if DSL is *not* included within

the market lor DSL as so highly coinpetitive as to justify regulatory forbearance, if not outright deregulation. See, e.g. SBC Petition for Expedited Ruling that it is Non-Dominant in its Provision of Advanced Services and for Forbearance from Dominant Carrier Regularion of Those Services, CC Docket No. 01-337, SBC Petition, October 3, 2001. Their experts have suggested that the highly competitive nature of the "high-speed Internet access market," wherein DSL competes with cable modem services. has placed the RBOCs in a non-dominant position and, in fact, has not even permitted them to recover the costs of providing ADSL services, which are put as high as \$86 per month. See, Declaration of Robert W. Crandall and J. Gregory Sidak, filed as Attachment A in the above petition, at 51. It would seem that, in the various "broadband" proceedings, DSL is actually being provided at a loss, whereas in the instant docket DSL is portrayed as being so enormously profitable that it is pushing up special access returns to supracompetitive levels. At the very least, these DSL stories du jour demand careful scrutiny.



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those special access investments. And, ofcourse, if DSL costs are being included in the ARMIS

- 2 data for special access, then it is certainly appropriate to also include corresponding DSL
- 3 revenues, as had been done in the Friedlander declaration filed with AT&T's Petition. 119
- 4 Accordingly, the figures provided by AT&T for special access rates of return whichin some
- 5 cases exceeded 50% have in no sense been impeached by the RBOC experts.

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- 7 70. Mismatch between allocation of expenses and revenues for marketing. Verizon claims
- 8 that "marketing expenses are allocated across all access categories, but that the associated
- 9 revenues are recovered from common line and special access." This claim is unfounded. Prior
- to price cap regulation, marketing expenses were allocated to and recovered from all interstate
- services in proportion to the investments assigned by the Part 69 cost allocation rules. The
- 12 Commission's May 1997 Access Reform Order retained the assignment of marketing costs to
- 13 special access and interexchange services that are marketed to retail customers, but removed
- 14 marketing Irom switched access elements (by reducing the price cap indices for the common
- line. traffic sensitive, and trunking baskets) sold exclusively on a wholesale basis. 121 Neither this
- 16 change. nor any subsequent Commission action, has diminished the level of marketing expenses
- 17 recovered from special access rates. 122

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^{122.} **As** another example of a category-specific ARMIS cost-revenue mismatch, Verizon mentions that "amounts collected for universal service recovery are booked as common line revenues, while amounts due to USAC [Universal Service Administrative Corporation] are recorded in the interexchange category." Verizon Comments at 22, fn. 50. However, neither the costs nor the revenues in question have any impact upon special access and, thus, Verizon's example is completely irrelevant to the matter at hand.



I IO. Declaration of Stephen Iriedlander on Behalf of AT&T Corp., R M 10593, October 15, 2002.

^{120.} Verizon Comments, at 22.

^{121.} Access Charge Reform, First Report and Order, FCC 97-158, released May 16, 1997, para. 323.

Ì 71. Packet switching costs not in special access. Qwest claims that packet switching costs 2 incurred to provide certain special access services (Frame Relay, ATM) are assigned to the general switching category, and not to special access. 123 However, Qwest does not quantify the 3 4 amount of costs that it claims are misallocated. Moreover, Qwest neither claims nor makes any 5 effort to establish in its comments that revenues associated with the switching functions used to provide frame relay and ATM services are not also being retlected in one of the several different 6 switching revenue accounts identified in Part 32. Put simply, Qwest has failed to demonstrate χ any mismatch, inasmuch as it has tocused solely upon the assignment of costs and not addressed 0 the treatment of the corresponding revenues. The Commission thus has no basis to evaluate the Ю validity or importance of criticisms such as this one, when the RBOCs, which have by far the best access to the underlying information, present only their contentions but with no facts or 11 12 specitics to back them up.

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72. Secondary and tertiary expenses: Finally, Qwest complains that because carriers are required to assign secondary and tertiary expenses in proportion to the primary investments assigned to a category, any potential underallocation of primary investments to special access would be exacerbated. However, this is merely another theoretical argument. As discussed above, the RBOCs have simply not established that primary investments are not being properly assigned to the special access category. Moreover, the magnitude of these secondary and tertiary expenses is simply not large enough to offset to any significant extent the RBOCs' substantial overearning tor the special access services.

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73. It is also worth recalling that **ARMIS** costs are *embedded* costs, which are generally higher than forward-looking incremental costs (i.e., TELRIC). If forward-looking costs of

123. Qwest Comments, at 12

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special access were substituted for the embedded costs from ARMIS, the resulting rates of return on forward-looking investment levels would be even higher.

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74. In fact, while the RBOCs' service examples fail to show that ARMIS underallocates costs to special access services (or overstates the appropriate revenues), historical experience and costing trends actually support precisely the opposite conclusion. The RBOCs have a poor track record for maintaining accurate records of their network investments, particularly as to the removal of plant no longer in service. The Commission's 1999 audit reports of KBOCs' continuing property records found that these carriers could not account for approximately \$5-billion in central office equipment that remained on their books. If similar record-keeping practices exist with respect to special access investments, it is likely that the RBOCs' regulatory hooks of account also include costs for facilities that are no longer in service. The continuing property records audits also demonstrated that the nature of the record-keeping errors was consistently biased toward *including* items that should have been excluded, rather than the other way around. Accordingly, it is far more likely that the embedded investment costs recorded in ARMIS represent an *overstatement* of actual plant in service, thereby further contributing to the highly conservative character of the Friedlander ROR figures.

75. The consistent upward trend in the RBOCs' rates of return for special access also tends to belie their objections regarding the reliability of the ARMIS data. Even if there are allocation errors in **ARMIS**, the RBOCs have offered no evidence to suggest that whatever misallocations might actually be present, if any, are anything other than consistent from year to year. The presence of any systematic bias in the data may impact the accuracy *of* individual data points,

^{124. 1998} Biennial Regulatory Review — Review of Depreciation Requirements for Incumbent Local Exchange Carriers; Ameritech Corporation Telephone Operating Companies Continuing Property Records Audit, et. al., GTE Telephone Operating Companies Release of Information Obtained During Joint Audit, CC Dockets 98-137 and 99-117, A A D File No. 98-26, released April 3, 2000, FCC 00-1 19, at para. 15.



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but as long as the misallocation bias is systematic over time, the trends revealed through an

2 examination of multiple years' results will still provide an accurate picture of ongoing market

3 dynamics. Although there is inevitably some subjectivity involved in allocating costs that cannot

4 he directly assigned, the methodology itself, and hence the resulting allocations, do not fluctuate

5 significantly from year to year. Thus, if competition for special access services were actually

constraining prices as the RBOCs contend, the ROR for special access would tend to decrease

over time. But in fact it is actually *increasing*, suggesting not only that price-constraining

8 competition is not present, but that the extent of ongoing KUOC market power with respect to

9 these services is growing.

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76. Finally, suddenly *relying* upon ARMIS data, Kahn and Taylor have contended that the average revenue per line for special access has actually been decreasing "by more than 1% per year" during the 1996-2001 perind. My own review of the data suggests errors in the Kahn/ Taylor analysis. Based upon replicable ARMIS data, the average revenue per line, decreased by only two-tenths of one percent over the entire period (a reduction in average annual revenue per line of only \$0.33). As I will discuss in more detail below, use of an average annual revenue per line calculated using DS-O equivalents is seriously tlawed, but even accepting the flawed Kahn/ Taylor evidence, the data proves, rather than disproves AT&T's allegations. All page 16 of the Kahn/Taylor declaration, a figure appears entitled "RBOC Special Access Revenue per Special Access Line". Even a cursory review of that Figure reveals declining revenue per line amounts occurred during the period 1997-2000 — when the special access rates were still generally subject to price caps and the x-factor-driven annual reductions associated therewith — and that there has been a total reversal *of* that trend (recouping virtually all of the reductions during the prior four years) in the RBOCs' revenues for 2001 — the tirst lull year during which any of the RBOCs had pricing flexibility for Special Access Services. 125

125. BellSouth, the first KBOC to apply for and be granted pricing flexibility, approved (continued...)



I 77. Moreover, assuming (as Kahn and Taylor do) for sake of argument that the analysis of 2 an average "revenue" per line based upon DS-0 equivalents has any validity, then one should be 3 able to examine the average "investment" and average "expense" per line as well. As Table 14 4 below reveals, during the 1996 to 2001 period in which average revenue per line declined by 5 only two tenths of percent, average investment and average expense per line each declined by 6 almost half. Review of those "average" per line results for those three categories more than 7 proves AT&T's initial point. During the 1996 to 2001 period, while the average revenue per line 8 dropped only \$0.33 from \$157.00 to \$156.67. the average expense per line dropped by \$59.78, 9 from \$123.33 to 563.55, and the average investment per line dropped by \$103.45, from \$257.50 10 to \$154.05. Overall, the results demonstrate that by 2001, the net return, per DS-0 equivalent 11 access line had climbed by more than 185%, from the \$20.79 of 1996, to \$57.76.

Table 14										
Interstate Special Access Costs and Revenues										
	RBOC Totals (Including GTE)									
	<u>Char</u>									
	<u> 1996</u>	<u>1997</u>	<u>199</u> 8	<u>1999</u>	<u>2000</u>	2001	1996-2001			
(a) Revenues (000)	\$3,464,545	\$4,312,543	\$5,536,133	\$7,141,094	\$9,591,843	\$12,450,913	259.4%			
(b) Expenses(000)	\$2,721,599	\$3,275,870	\$3,404,629	\$3,988,276	\$4,780,293	\$5,050,329	85.6%			
(c)Net inveslment(000)	\$5,682,447	\$5373.074	\$7,149,582	\$8,440,569	\$10,462,621	512,242,494	115.4%			
(d) Net return	\$445,552	\$617,253	\$1,279,675	\$1,906,740	\$2,967,064	\$4,590,506	930.3%			
(e) Rate of Return (d/c)	7.8%	9.7%	17.9%	22.6%	28.4%	37.5%	378.2%			
(9 Special Access Lines	22,067,774	26,260,133	33,999,156	4 8,708,169	65,451,767	79,470,270	260.1%			
(g) Revenues per line (a/f)	\$157.00	\$164.22	\$162.83	\$146 .61	\$146.55	\$156.67	-0.2%			
(h) Expenses per line (b/f)	\$123.33	\$124.75	\$100.14	\$81.88	\$73.04	\$63.55	-48.5%			
(I) Investment per line (c/f)	\$257.50	\$242.69	\$210.29	\$173.29	\$159.85	\$154.05	-40.2%			
(j) Net return per line (d/f)	\$20.19	\$23.51	\$37.64	\$39.15	\$45.33	\$57.76	186.1%			
Sources of data:	Sources of data:									
Financial data from ARMIS 43-01, Column S, Rows 1090, 1190, 1910,1915, and 1920.										
Lines are counted in terms of voice-grade equivalents, from ARMIS 43-08, row 910, columns K and L.										

^{125. (...}continued)

authority at the end of 2000. BellSouth Petition for Pricing Flexibility for Special Access and Dedicated Transport Services, CCB/CPD No. 00-20, Memorandum Opinion and Order, 15 FCC Rcd 23588, (Dec. 15, 2000).

ı 78. Moreover, translating ARMIS data into DS-0 equivalent lines, as Kahn and Taylor have 2 done, results in a flawed analysis. It is highly likely that the higher-capacity special access 3 services, at the DS-3 and OCn levels, have experienced disproportionately greater growth than 4 low-capacity DS-0 and DS-1 services. Since the effective price per DS-0 equivalent channel is 5 lower in these higher capacity services, their likely disproportionate growth readily explains the apparent drop in DS-0 equivalent price levels (revenue per line). The more appropriate 6 7 coinparison. of course, is a like-for-like price change for the same capacity service. And as 8 Tables 1 through 4 above clearly demonstrate, those prices in areas subject to Phase II pricing

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Performance data reported under ARMIS shows continuing problems in special access service quality.

llexibility have been on the rise over the period Since pricing flexibility became effective.

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79. Finally, in their declaration, Kahn and Taylor lake issue with AT&T's observation that the RBOCs are not being constrained by competition to improve the quality of their special access services provisioning. In particular, they claim that ARMIS data show a steady improvement in RBOC special access service provisioning between 1996 and 2001. Kahn and Taylor'.; analysis appears to be based on trouble reports per voice grade equivalent line, which means that the successful provisioning of an order involving one OCn circuit offsets many unsuccessful provisionings of lower bandwidth special access lines. A more realistic picture can be obtained by looking at trouble reports for special access service based on the "total number of orders or circuits," as shown in ARMIS report 41-05. When these data is analyzed, the picture of consistent improvement presented by Kahn arid Taylor evaporates. As shown in the attached table (Attachment 2 to this Declaration), some RBOCs have done better than others. However, Ameritech, which reports by far the best performance, reports an anomalously high number of "orders or circuits" for the 2000 to 2001 period (three to four times as many as in the four prior

126. Kahn/Taylor Decl., at 16-17



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7

- I years), which could account, at least in part, for the apparent improvement in its trouble report
- 2 percentages. Without these recent Ameritech numbers, RROC trouble reports as a percentage of
- 3 orders or circuits rose substantially from 1998 to 2001. In any event, even a consistent record of
- 4 having trouble reports on inore than half of all orders is hardly a commendable performance and
- 5 is consistent with the conclusion presented by Ordover and Willig that the RBOCs are not
- 6 constrained by competitive forces with respect to their service quality for special access services.

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I	The foregoing statements are true and correct to the best of my knowledge, infomation and
2	belief.
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4	/m c se
5	
6	LEE L. SELWYN
7	

Attachment 1 Statement of Qualifications

Statement of Qualifications

DR. LEE L. SELWYN

Dr. Lee L. Selwyn has been actively involved in the telecommunications field for more than twenty-five years, and is an internationally recognized authority on telecommunications regulation, economics and public policy. Dr. Selwyn founded the firm of Economics and Technology, Inc. in 1972, and has served as its President since that date. He received his Ph.D. degree from the Alfred P. Sloan School of Management at the Massachusetts Institute of Technology. He also holds a Master of Science degree in Industrial Management from MIT and a Bachelor of Arts degree with honors in Economics from Queens College of the City University of New York.

Dr. Selwyn has testified as an expert on rate design, service cost analysis, form of regulation, and other telecommunications policy issues in telecommunications regulatory proceedings before some forty state commissions, the Federal Communications Coinmission and the Canadian Radio-television and Telecommunications Commission, among others. He has appeared as a witness on behalf of commercial organizations, non-profit institutions, as well as local, state and federal government authorities responsible for telecommunications regulation and consumer advocacy.

He has served or is now serving as a consultant to numerous state utilities commissions including those in Arizona, Minnesota, Kansas, Kentucky, the District of Columbia, Connecticut, California, Delaware, Maine, Massachusetts, New Hampshire, Vermont, New Mexico, Wisconsin and Washington State, the Office of Telecommunications Policy (Executive Office of the President). tlie National Telecommunications and Information Administration, the Federal Communications Commission, the Canadian Radio-television and Telecommunications Commission, the United Kingdom Ottice of Telecoinmunications, and the Secretaria de Comunicaciones y Transportes of the Republic of Mexico. He has also served as an advisor on telecommunications regulatory matters to the International Communications Association and the Ad Hoc Telecommunications Users Committee, as well as to a number of major corporate telecommunications users, information services providers, paging and cellular carriers, and specialized access services carriers.

Dr. Selwyn has presented testimony as an invited witness before the U.S. House of Representatives Subcommittee on Telecommunications, Consumer Protection and Finance and before the U.S. Senate Judiciary Committee, on subjects dealing with restructuring and deregulation of portions of the telecommunications industry.

In 1970, he was awarded a Post-Doctoral Research Grant in Public Utility Economics under a program sponsored by the American Telephone and Telegraph Company, to conduct research on the economic effects of telephone rate structures upon the coinputer lime sharing industry. This work was conducted at Harvard University's Program on Technology and Society. where he was appointed as a Research Associate. Dr. Selwyn was also a member of the faculty at the College of Business Administration at Boston University from 1968 until 1973, where he taught courses in economics, finance and management information systems.



Dr. Sclwyn has published numerous papers and articles in professional and trade journals on the subject of telecommunications service regulation, cost methodology, rate design and pricing policy. These have included:

"Taxes, Corporate Financial Policy and Return to Investors" *National Tux Journal*, Vol. XX, No.4, December 1967.

"Pricing Telephone Terminal Equipment Under Competition" *Public Utilities Fortnightly*, December 8. 1977.

"Deregulation, Competition, and Regulatory Responsibility in the Telecommunications Industry"

Presented at the 1979 Rate Symposium on Problems of Regulated Industries - Sponsored by: The American University, Foster Associates, Inc., Missouri Public Service Commission, University of Missouri-Columbia, Kansas City, MO, February 11 - 14, 1979.

"Sifting Out the Economic Costs of Terminal Equipment Services" *Telephone Engineer and Management*, October **15**, 1979.

"Usage-Sensitive Pricing" (with G. F. Borton) (a three part series)

Telephony, January 7, 28, February 11, 1980.

"Perspectives on Usage-Sensitive Pricing" Public Utilities Fortnightly, May 7, 1981

"Diversification, Deregulation, and Increased Uncertainty in the Public Utility Industries"

Comments Presented at the Thirteenth Annual Conference of the Institute of Public Utilities, Williamsburg, VA - December 14 - 16, 1981.

"Local Telephone Pricing: Is There a Better Way?; The Costs of LMS Exceed its Benefits: a Report on Recent U.S. Experience."

Proceedings of a conference held at Montreal, Quebec - Sponsored by Canadian Radio-Television and Telecommunications Commission and The Centre for the Study of Regulated Industries. McGill University, May 2 - 4, 1984.

"Long-Run Regulation of AT&T: **A** Key Element of **A** Competitive Telecommunications Policy"

Telematics, August 1984.



"Is Equal Access an Adequate Justification for Rrinoving Restrictions on BOC Diversification?"

Presented ut the Institute of Public Utilities Eighteenth Annual Conference, Williamsburg, VA - December 8 - 10, 1986.

"Market Power and Competition Under an Equal Access Environment"

Presented at the Sixteenth Annual Conference. "Impact of Deregulation and

Market Forces on Public Utilities: The Future Role of Regulation"

Institute of Public. Utilities, Michigan State University, Williamsburg, VA
December 3 - 5, 1987.

"Contestable Markets: Theory vs. Fact"

Presented ut the Conference on Current Issues in Telephone Regulations: Dominance and Cost Allocation in Interexchange Markets - Center for Legal and Regulatory Studies Department of Management Science and Information Systems - Graduate School of Business, University of Texas at Austin, October 5, 1987.

"The Sources and Exercise of Market Power in the Market for Interexchange Telecommunications Services"

Presented ut the Nineteenth Annual Conference - "Alternatives to Traditional Regulation: Options for Reform" - Institute of Public Utilities, Michigan State University, Williamsburg, VA, December. 1987.

"Assessing Market Power and Competition in The Telecommunications Industry: Toward an Empirical Foundation for Regulatory Reform" Federal Communications Law Journal, Vol. 40 Num. 2, April 1988.

"A Perspective on Price Caps as a Substitute for Traditional Revenue Requirements Regulation"

Presented at the Twentieth Annual Conference - "New Regulatory Concepts, Issues and Controversies" - Institute of Public Utilities, Michigun State University, Williamsburg, VA, December, 1988.

"The Sustainability of Competition in Light of New Technologies" (with D. N Townsend and P. D. Kravtin)

Presented ut the Twentieth Annual Conjerence - Institute of Public Utilities Michigan State University, Williamsburg, VA, December, 1988.

"Adapting Telecom Regulation to Industry Change: Promoting Development Without Compromising Ratepayer Protection" (with S. C. Lundquist) *IEEE Communications Magazine*, January, 1989.



"The Role of Cost Based Pricing of Telecommunications Services in the Age of Technology and Competition"

Presented at National Regulatory Research Institute Conference. Seattle, July 20, 1990.

"A Public Good/Private Good Framework for Identifying **POTS** Objectives for the Public Switched Network" (with Patricia D. Kravtin and Paul S. Keller) Columbus, Ohio: *National Regulatory Research Institute*, September 1991.

"Telecommunications Regulation and Infrastructure Development: Alternative Models for the Public/Private Partnership"

Prepared for the Economic Symposium of the International Telecommunications Union Europe Telecom '92 Conference, Budapest, Hungary, October 15, 1992.

"Efficient Infrastructure Development and the Local Telephone Company's Role in Competitive Industry Environment" Presented at the Twenty-Fourth Annual Conference, Institute of Public Utilities, Graduate School of Business, Michigan State University, "Shifting Boundaries between Regularion and Competition in Telecommunications and Energy", Williamsburg, VA, December 1992.

"Measurement of Telecommunications Productivity: Methods. Applications and Limitations" (with Françoise M. Clottes)

Presented at Organisation for Economic. Cooperation and Development, Working Parry on Telecommunication und Information Services Policies. 'Y3 Conference "Defining Performance Indicators for Competitive Telecommunications Markets", Paris, France, February 8-9, 1993.

"Telecommunications Investment and Economic Development: Achieving efficiency and balance among competing public policy and stakeholder interests"

Presented at the 105th Annual Convention und Regulatory Symposium, National Association of Regulatory Utility Commissioners, New York, Novcniher 18, 1993.

"The Potential for Competition in the Market For Local Telephone Services" (with David N. Townsend and Paul S. Keller)

Presented at the Organization for Economic Cooperation and Development Workshop on Telecommunication Infrastructure Competition, December 6-7, 1993.

"Market Failure in Open Telecominunications **Networks:** Defining the new natural monopoly," *Utilities Policy*, Vol. 4, No. 1, January 1994.



The Enduring Local Bottleneck: Monopoly Power und the Local Exchange Carriers, (with Susan M. Gately, et al) a report prepared by ETI and Hatfield Associates, Inc. for AT&T, MCI and CompTel, February 1994.

Commercially Feasible Resale of Local Telecommunications Services: An Essential Step in the Transition to Effective Local Competition, (Susan M Gately, et al) a report prepared by ETI for AT&T, July 199.5.

"Efficient Public Investment in Telecommunications Infrastructure" *Land Economics*, Vol 71, No.3, August 1995.

Funding Universal Service: Maximizing Penetration and Efficiency in a Competitive Local Service Environment, Lee L. Selwyn with Susan M. Baldwin, under the direction of Donald Shepheurd, A Time Warner Communications Policy White Piper, September 199.5.

Stranded Investment and the New Regulatory Bargain, Lee L. Selwyn with Susan M. Baldwin, under the direction of Donald Shepheard, A Time Warner Communications Policy White Paper, September 1995

"Market Failure in Open Telecommunications Networks: **Defining** the new natural monopoly," in Networks, *Infrastructure, and the* **New** *Taskfur Regulation*, by Werner Sichel and **Donal** L. Alexander, eds., University of Michigan Press, 1996.

Establishing Effective Local Exchange Competition: A Recommended Approach Based Upon an Analysis of /he United States Experience, Lee L. Sclwyn, paper prepared tor the Canadian Cable Television Association and filed as evidence in Telecom Public Notice CRTC 95-96, Local Interconnection and Network Component, January 26, 1996.

The Cost of Universal Service, A Critical Assessment of the Benchmark Cost Model, Susan M. Baldwin with Lee L. Selwyn, a report prepared by Economics and Technology, Inc. on behalf of the National Cable Television Association and submitted with Comments in FCC Docket No. CC-96-45, April 1996.

Economic Considerations in the Evaluation of Alternative Digital Television Proposals, Lee L. Selwyn (as Economic Consultant), paper prepared for the Computer Industry Coalition on Advanced Television Service, filed with comments in FCC MM Docket No. 87-268, In the Matter of Advanced Television Systems and Their Impact Upon the Existing Television Broadcast Service, July 11, 1996.



Assessing Incumbent LEC Claims to Special Revenue Recovery Mechanisms: Revenue opportunities, market assessments, und further empirical analysis of the "Gap" between embedded and forward-looking costs, Patricia **D.** Kravtin and Lee L. Selwyn, In the Matter of Access Charge Reform, in CC Docket No. 96-262, January 29, 1997.

The Use of Forward-Looking Economic Cost Proxy Models, Susan M. Baldwin and Lee L. Selwyn, Economics and Technology. Inc., February 1997.

The Effect of Internet Use On The Nation's Telephone Network, Lee L. Selwyn and Joseph W. Laszło, a report prepared for the Internet Access Coalition, July 22, 1997.

Regulatory Treatment of ILEC Operations Support Systems Costs, Lee L Selwyn, Economics and Technology, Inc., September 1997.

The "Connecticut Experience" with Telecommunications Competition: A Case in Getting it Wrong, Lee L. Sclwyn, Helen E. Golding and Susan M. Gately, Economics and Technology, Inc., February 1998.

Where Have All The Numbers Gone?: Long-term Area Code Relief Policies and the Need for Short-rerm Reform, prepared by Economics and Technology, Inc. lor the Ad Hoc Telecommunications Users Committee, International Communications Association, March 1998, second edition, June 2000.

Broken Promises: A Review of Bell Atlantic-Pennsylvania's Performance Under Chapter 30, Lee L. Selwyn, Sonia N. Jorge and Patricia D. Kravtin, Economics and Technology, Inc., June 1998.

Building A Broadband America: The Competitive Keys to the Future of the Internet, Lee L. Selwyn, Patricia D. Kravtin and Scott A. Coleman, a report prepared for the Competitive Broadband Coalition, May 1999.

Bringing Broadband to Rural America: Investment and Innovation In the Wake of the Telecom Act, Lee L. Selwyn, Scott C. Lundquist and Scott A. Coleman, a report prepared for the Competitive Broadband Coalition, September 1999.

Bringing Local Telephone Competition to Massachusetts, Lee L. Selwyn and Helen E. Golding, prepared for The Massachusetts Coalition for Competitive Phone Service, January 2000.

Subsidizing the Bell Monopolies: How Government Welfare Programs are Undermining Telecommunications Competition, Lee L. Selwyn, April 2002.



Dr. Selwyn has been an invited speaker at numerous seminars and conferences on telecommunications regulation and policy, including meetings and workshops sponsored by the National Telecommunications and Information Administration, the National Association of Regulatory Utility Commissioners, the U.S. General Services Administration, the Institute of Public Utilities at Michigan State University, the National Regulatory Research Institute at Ohio Stale University, the Harvard University Program on Information Resources Policy, the Columbia University Institute for Tele-Information, the International Communications Association, the Tele-Communications Association, the Western Conference of Public Service Commissioners, at the New England. Mid-America, Southern and Western regional PUC/PSC conferences, as well as at numerous conferences and workshops sponsored by individual regulatory agencies.



Attachment 2

Installation and Repair Intervals (Interexchange Access) — Annual

43-05 Table la Installation and Repair Intervals (Interexchange Acc) -Annual

Company Name	Row Title	All Special Access						
	<u> </u>	1996	1997			2000	2001	
BELLSOUTH	# Total Number of Orders or Circuits	86,000	106,649	145,185			194,276	
BELLSOUTH	# Missed for Customer Reasons (MCR)	1	1 - 0	34,981	28,175		41,854	
BELLSOUTH	% Commilments Met	89.18	88.46			+		
BELLSOUTH	Average Interval (in days)	13.2						
BELLSOUTH	# Total Trouble Reports	68,849	69,643					
BELLSOUTH	% Trouble Reports	80%	65%		63%		67%	
BELLSOUTH	Average Interval (in hours)	3.3	3.3	3.7	4.4	4.6		
QWEST	# Total Number of Orders or Circuits	99,884	162,381	212,043	178,794	178,187	129,566	
OWEST	# Missed for Customer Reasons (MCR)	Ī.	0	27,537	70,210	87,796	60,660	
QWEST	% Commitments Met	79.51	81.94	88.65	83.97	90.71	95.03	
QWEST	Average Interval (in days)	14.2	20.8	22.8	23.6	21.9	15.4	
QWEST	# Total Trouble Reports	89,302	96,531	95,603	111,773	120,439	120,756	
QWEST	% Trouble Reports	89%	59%	45%	63%	68%	93%	
QWEST	Average Interval (in hours)	5.2	3.4			3.4	2.7	
SOUTHWESTERN	# Total Number of Orders or Circuits	50,727	62,966	56,419	43,594	34,917	136,614	
SOUTHWESTERN	# Missed for Customer Reasons (MCR)		0	9,004	8,975	7,200	22,784	
	% Commitments Met	9.08	80.1	97.41	97.02	94.32	86.84	
	Average Interval (in days)	0		0				
	# Total Trouble Reports	68,576	65,514	93,092	91,822	122,473	151,224	
SOUTHWESTERN		135%	104%	165%	211%	351%	111%	
	Average Interval (in hours)	2.1	2.1	2.2	2.7	2.6	4.7	
PACIFIC TELESIS	# Total Number of Orders or Circuits	58,419	66,370	<u>59</u> ,142	135,676	80,737	90,032	
	# Missed for Customer Reasons (MCR)	i	0	15,127	24,078	16,795	13,895	
	% Commitments Met	93.63	89.4	89.31	74.68	69.53	74.63	
	Average Interval (in days)	22.6	20.8	20.1	22.3	37.3	20.7	
	# Total Trouble Reports	63,809	46,055	26,488	104,420	59,015	69,134	
	% Trouble Reports	109%	69%	45%	77%	73%	77%	
PACIFIC TELESIS	Average Interval (in hours)	4.7	5	4.6	4.3	4.5	3.9	
AMERITECH	# Total Number of Orders or Circuits	73,555	80,653	113,889	132,578	544,774	612,019	
AMERITECH	# Missed for Customer Reasons (MCR)			21,919	20,257	36,386	26,294	
AMERITECH	% Commitments Met	87.9	92.5	93.91	93.61	88.01	92.18	
AMERITECH	Average Interval (in days)	19	13.1	14.6	15.7	15.6	15.3	
AMERITECH	# Total Trouble Reports	41,196	40,314	40,907	31,548	28,633	64,533	
AMERITECH	% Trouble Reports	56%	50%	36%	24%	5%	11%	
AMERITECH	Average Interval (in hours)	3.7	3.1	3.1	3	2.9	5.8	
BELL ATLANTIC	# Total Number of Orders or Circuits	73,660	246,767	236,655	208,399	206,146	207,098	
	# Missed for Customer Reasons (MCR)		12,090	53,606	50,338	48,357	49,028	
	% Commitments Met	77.53	96.53	94.45	84.71	82	81.19	
BELL ATLANTIC	Average Interval (in days)	29.2	13	20.5	17.7	23.6	15.6	
	# Total Trouble Reports	22,293	113,267	80,461	94,454	89,218	142,218	
	% Trouble Reports	30%	46%	34%	45%	43%	69%	
	Average Intervat (in hours)	10.7	2.6	2.8	4.1	5.1		
	# Total Number of Orders or Circuits	57,376	60,495	47,972	56,157	65,916	83,314	
	# Missed for Customer Reasons (MCR)		0	16,980	28,706	22,049	13,214	
	% Commitments Met	92.26	89.7	89.55	90.26	84.35	96.01	
	Average Interval (in days)	11.52	70.406	21.1	21.3	28.3	22.7	
	# Total Trouble Reports	67,702		75,550	79,870	81,840	124,714 150%	
	% Trouble Reports	118%	116%	15/%	142% 8.4	124% 10.2	150% 9.2	
	Average Interval (in hours)		700 201	7.9				
	# Total Number of Orders or Circuits	499,621	786,281	871,305	882,999	1,289,308	1,452,919	
	# Special Access Lines	22,067,774	26,260,133	33,999,156	48,708,169	65,451,767 599,323	79,470,270 803,384	
	# Total Trouble Reports	421,727	501,730	489,299	594,042			
	% Trouble Reports/Orders or Circuits	84%	64% 1.91%	56%	1.22%	46%	55% 1.01%	
	% Trouble Reports/Lines	1.91%	1 91 %	1.44%	1.22%	0.92%	(.0 (%)	
TOTAL RBOC WITH		420.000	707 600	757 440	750 404	7/4 534	940.000	
	# Total Number of Orders or Circuits	426,066	705,628	757,416	750,421	744,534	840,900	
	# Total Trouble Reports	380,531	461,416	448,392	562,494	570,690	738,851	
<u> </u>	% Trouble Reports	89%	65%	59%	_ 75%	77%	88%	

Wholesale Revenue

Over \$9B in 2002 revenue

Special Access

- 写(. 1%。 **- (6**8) (35.8) Resale

13.9% (\$1.25B)

indiencled Eignens

16,7%

(\$150B)

Lower

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MSAs With Full Pricing Flexibility for Special Access (Phase II Flexibility)

AKRON OH ALBUQUERQUE NM ANCHORAGE AK AUSTIN-SAN MARCOS TX BELLINGHAM WA BINGHAMTON NY BOISE CITY ID CHAMPAIGN-URBANAIL CHARLESTONWV COLORADO SPRINGS CO CORPUS CHRISTI TX DAVENPORT-MOLINE-ROCK ISLAND(IA-IL) - IA DECATUR!! DES MOINES IA DOVER DE **DUBUQUE IA** EUGENE-SPRINGFIELD OR FARGO-MOORHEAD(ND-MN) - MN FARGO-MOORHEAD(ND MN) ND FLINT MI FORT WAYNE IN GRAND RAPIDS-MUSKEGON-HOLLAND MI HAGERSTOWN MD HOUSTON TX IOWA CITY(IA) KANSAS CITY (MO-KS) - KS KANSAS CITY (MO-KS) - MO LITTLE ROCK-NORTH LITTLE ROCK AR LYNCHBURG(VA) MADISONWI MEDFORD-ASHLAND OR MEDFORD-ASHLAND(OR)

MILWAUKEE-WAUKESHA WI NEWARK NJ NORFOLK-VIRGINIA BEACH-NEWPORT NEWS (VA-NC) - VA OKLAHOMA CITY OK OLYMPIA WA OMAHA (NE-IA) - NE OMAHA(NE-IA) - IA PARKERSBURG-MARIETTA(WV-OH) - WV PHOENIX-MESA AZ PORTLAND-VANCOUVER (OR-WA) - WA PORTLAND-VANCOUVER (OR-WA) -OR READING(PA) RICHMOND-PETERSBURG VA ROANOKE(VA) ROCHESTER(MN)
ROCKFORD(IL)
SALT LAKE CITY-OGDEN UT SAN ANGELO(TX) SAN ANTONIO TX SAN JOSE CA SPOKANE WA SPRINGFIELD IL ST. CLOUD(MN) ST. LOUIS (MO-IL) - MO STAMFORD-NORWALK CT TOPEKA KS TULSA(OK) VINELAND-MILLVILLE-BRIDGETON(NJ) WILLIAMSPORT PA WILMINGTON-NEWARK (DE-MD) - DE WILMINGTON-NEWARK(DE-MD) - MD YAKIMA(WA)

MSAs with Partial Pricing Flexibility for Special Access (Phase I)

ALBANY-SCHENECTADY-TROY NY ALLENTOWN-BETHLEHEM-EASTON PA ALTOONA(PA) AMARILLO TX ATLANTA GA **BALTIMORE MD** BATON ROUGE(LA) BILOXI-GULFPORT-PASCAGOULA(MS) BOSTON (MA-NH) - MA BOSTON(MA-NH) - NH BRIDGEPORT CT **BUFFALO-NIAGARA FALLS NY** BURLINGTON(VT) CHARLOTTE-GASTONIA-ROCK HILL (NC-SC) - NC CHATTANOOGA (TN-GA) - TN **CHICAGO IL** CINCINNATI (OH-KY-IN) - OH COLUMBUS OH **DALLAS TX** DAYTONA BEACH(FL) DAYTON-SPRINGFIELD OH **DENVER CO DETROIT MI**

ERIE(PA) EVANSVILLE-HENDERSON(IN-KY)- IN EVANSVILLE-HENDERSON(IN-KY)- IN
FORT COLLINS-LOVELAND(CO)
FORT WORTH-ARLINGTON TX
GAINESVILLE FL
GREELEY(CO)
GREENSBORO--WINSTON-SALEM--HIGH POINT NC HARRISBURG-LEBANON-CARLISLE(PA) HARTFORDCT HONOLULU HI HUNTINGTON-ASHLAND(WV-KY-OH) - WV INDIANAPOLIS IN JACKSON(MS) JACKSONVILLE FL KALAMAZOO-BATTLE CREEK MI KNOXVILLE TN LAKE CHARLES(LA) LAKELAND-WINTER HAVEN FL LANCASTER(PA) LOS ANGELES-LONG BEACH CA LOUISVILLE (KY-IN) - KY LUBBOCK(TX) MANCHESTER (NH) - NH

MEMPHIS (TN-AR-MS) - TN MIAMIEL PAUL (MN-WI) - MN MONROE(LA) MONTGOMERY(AL) NASHVILLE TN **NEW YORK NY** NORFOLK-VIRGINIA BEACH-NEWPORT NEWS(VA-NC) NO ORLANDO FL PENSACOLA(FL) PHILADELPHIA (PA-NJ) - NJ PHILADELPHIA (PA-NJ) -PA PITTSBURGH PA PORTLAND(ME) PORTSMOUTH-ROCHESTER (NH-ME) - NH
PORTSMOUTH-ROCHESTER(T - ME) - ME
PROVIDENCE-FALL RIVER-WARWICK (RI-MA) - RI PROVO-OREM UT PUEBLO(CO) RALEIGH-DURHAM-CHAPELHILL(NC) SACRAMENTOCA SALEM OR

MELBOURNE-TITUSVILLE-PAL M BAY FL

MSAs with Partial Pricing Flexibility for Special Access (Phase I)

SAN DIEGO CA
SAN FRANCISCO CA
SAN FRANCISCO CA
SANTA BARBARA-SANTA MARIA-LOMPOC(CA)
SARASOTA-ERADENTON FL
SAVANNAH(GA)
SCRANTON--WILKES-BARRE--HAZLETON(PA)
SEATTLE-BELLEVUE-EVERETTWA
SHREVEPORT-BOSSIER CITY(LA)
SIOUX CITY IA-NE
SIOUX CITY IA-NE
SIOUX CITY(IA-NE) - NE
SPRINGFIELD MA
SPRINGFIELD MA
SPRINGFIELD MO
STATE COLLEGE(PA)
SYRACUSE(NY)
TACOMA WA
TAMPA-ST. PETERSBURG-CLEARWATER FL
TOLEDO OH
TUCSON AZ
WASHINGTON (DC-MD-VA-WV) - VA
WASHINGTON (DC-MD-VA-WV) - DC PROPER
WATERLOO-CEDAR FALLS(IA)
WEST PALM BEACH-BOCA RATON FL
WILMINGTON NC
WORCESTER(MA-CT) - MA

MSAs Without Pricing Flexibility

ABILENE TX

ALBANY GA ALEXANDRIA(LA) ANN ARBOR(MI) ANNISTON(AL) APPLETON-OSHKOSH-NEENAH WI ASHEVILLE NC **ATHENSIGAL** ATLANTA(GA) ATLANTIC-CAPE MAY(NJ) AUGUSTA-AIKEN GA-SC BAKERSFIELD(CA) BANGOR ME BARNSTABLE-YARMOUTH(MA) BEAUMONT-PORT ARTHUR TX BENTON HARBOR(MI) BERGEN-PASSAIC NJ BILLINGS(MT) BINGHAMTON(NY) **BIRMINGHAM AL** BISMARCK(ND) BLOOMINGTON-NORMAL(IL) BOISE CITY(ID) **BOULDER-LONGMONT CO** BLOOMINGTON(IN) BRAZORIA(TX) BREMERTÓN(WA) BROCKTON MA BROWNSVILLE-HARLINGEN-SAN BENITO(TX BRYAN-COLLEGE STATION TX CANTON-MASSILLON OH CASPER(WY) CEDAR RAPIDS(IA) CHARLESTON-NORTH CHARLESTON SC CHARLOTTE-GASTONIA-ROCK HILL(NC-SC)

CHARLOTTESVILLE(VA) CHATTANOOGA(TN-GA) CHEYENNE WY CHICAGO(IL) CHICO-PARÁDISE(CA) CINCINNATI(OH-KY-IN)
CLARKSVILLE-HOPKINSVILLE(TN-KY)
CLEVELAND-LORAIN-ELYRIA OH COLUMBIA(MO) COLUMBIA(SC) COLUMBUS GA-AL COLUMBUS(OH) CORVALLIS OR CUMBERLAND MD-WV DANBURY CT DANVILLE(VA) DAVENPORT-MOLINE-ROCK ISLAND IA-IL DECATUR(AL) DOTHAN(AL) DUBUQUE(IÁ) DULUTH-SUPERIOR(MN-WI) DUTCHESS COUNTY NY EAU CLAIRE WI EL PASO TX, ELKHART-GOSHEN(IN) ELMIRA(NY) ENID(OK) EVANSVILLE-HENDERSON(IN-KY) FAYETTEVILLE(NC) FAYETTEVILLE-SPRINGDALE-ROGERS(AR) FITCHBURG-LEOMINSTER(MA) FLAGSTAFF(AZ-UT) FLORENCE SC FLORENCE(AL) FORT LAUDERDALE FL

FORT MYERS-CAPE CORAL(FL.) FORT PIERCE-PORT ST. LUCIE (FL) FORT SMITH AR-OK FORT WALTON BEACH FL FRESNO(CA) GADSDEN(AL) GALVESTON-TEXAS CITY(TX) GARY(IN) GLENS FALLS(NY) GOLDSBORO(NC) GRAND FORKS(ND-MN) GRAND JUNCTION(CO) GREAT FALLS(MT) GREEN BAY(WI) GREENSBORO--WINSTON-SALEM--HIGH POINT(NC) **GREENVILLE NC** GREENVILLE-SPARTANBURG-ANDERSON SC HAGERSTOWN(MD) HAMILTON-MIDDLETOWN(OH) HATTIESBURG(MS) HICKORY-MORGANTON-LENOIR(NC) HOUMA(LA) HUNTINGTON-ASHLAND(WV-KY-OH) **HUNTSVILLE AL** JACKSON(MI) JACKSON(TN) JACKSONVILLE(NC)
JAMESTOWN(NY) JANESVILLE-BELOIT(WI) JERSEY CITY NJ JOHNSON CITY-KINGSPORT-BRISTOL(TN-VA) JOHNSTOWN(PA) JONESBORO(AR) KOARIKIAIMEI(B) (IL)

MSAs Without Pricing Flexibility

KENOSHA WI KILLEEN-TEMPLE(TX) KOKOMO(IN) LA CROSSE(WI-MN) LAFAYETTE LA LAFAYETTE(IN) LANSING-EAST LANSING MI LAREDO(TX)
LAS CRUCES(NM) LAS VEGAS NV-AZ LAWRENCE MA-NH LAWRENCE(KS) LAWTON(OK) LEWISTON-AUBURN(ME) LEXINGTON KY LIMA OH LINCOLN(NE) LONGVIEW-MARSHALL TX LOUISVILLE(KY-IN) LOWELL MA-NH MACON GA MANSFIELD(OH) MCALLEN-EDINBURG-MISSION(TX) MEMPHIS TN-AR-MS MERCED(CA) MIDDLESEX-SOMERSET-HUNTERDON NJ MINNEAPOLIS-ST. PAUL(MN-WI) MOBILE AL MODESTO CA MONMOUTH-OCEAN NJ MUNCIE(IN) MYRTLE BÉACH(SC) NAPLES(FL) NASHUA NH NASSAU-SUFFOLK NY NEW BEDFORD(MA) NEW HAVEN-MERIDEN CT NEW LONDON-NORWICH(CT-RI) NEW ORLEANS(LA) NEWBURGH(NY-PA) OAKLAND CÀ

OCALA(FL) ODESSA-MIDLAND(TX) ORANGE COUNTY CA OWENSBORO(KY) PANAMA CITY(FL) PARKERSBURG-MARIETTA(WV-OH) PEORIA-PEKIN(IL) PINE BLUFF(AR) PITTSFIELD(MA) POCATELLO(ID) PROVIDENCE-FALL RIVER-WARWICK(RI-MA) PUNTA GORDA(FL) RACINE WI RAPID CITY(SD) REDDING(CA) RENO NV RICHLAND-KENNEWICK-PASCO(WA) RIVERSIDE-SAN BERNARDINO CA ROCHESTER NY ROCKY MOUNT(NC) SAGINAW-BAY CITY-MIDIAND MI SALEM(OR) SALINA'S CA SAN LUIS OBISPO-ATASCADERO-PASO ROBLES(CA) SANTA CRUZ-WATSONVILLE(CA) SANTA FE(NM) SANTA ROSA CA SAVANNAH(GA) SHARON(PA) SHEBOYGAN(WI) SHERMAN-DENISON(TX) SIOUX CITY(IA-NE) SIOUX FALLS(SD) SOUTH BEND IN SPOKANE(WA) ST. JOSEPH(MO) ST LOUIS MO-IL STEUBENVILLE-WEIRTON OH - W STOCKTON-LODI CA SUMTER(SC) TALLAHASSÉE FL

TERRE HAUTE IN TEXARKANA(TX-AR) TRENTON NJ TUSCALOOSA(AL)
TYLER(TX)
UTICA-ROME(NY)
VALLEJO-FAIRFIELD-NAPA C A VENTURA(CA) VISALIA-TULARE-PORTERVILLE(CA) **WACO TX** WASHINGTON(DC-MD-VA-WV) WATERBURY CT WAUSAU(WI) WHEELING W - O H WICHITA FALLS(TX) WICHITA KS YOLO(CA) YORK(PA) YOUNGSTOWN-WARREN OH YUBA CITY(CA) YUMA(AZ)